# Argus Talent Services Recruiting Solutions for a Competitive Edge

Our disruptive approach to ENGAGING and ATTRACTING the best talent delivers a competitive talent acquisition strategy.









## How Worsening Talent Acquisition Challenges Are Increasing Operational and Strategic Risk

#### The stakes for talent are increasing

Because of disruptive changes in demographics, the talent pool and candidates' access to information, it will no longer be good enough for companies to just locate talent. Businesses will need to become more attractive to talent in order to,

- 1. ENGAGE the best candidates
- 2. **ATTRACT** the best new team members
- 3. RETAIN the best performers

#### **Sources of disruption**

There is a wave of disruption driving change now – not from technology or innovation – but rather a transformational change in the profile of our workforce. It is making the fight for talent more competitive. And we're watching the pace of this change accelerate now, for example,

#### **DISRUPTION TREND #1**

The talent pool continues to metamorphosize from influences like the "gig culture," web technologies, virtualized workforces, globalization of talent, new generational thinking...and the list goes on.

#### **DISRUPTION TREND #2**

The environment is also becoming an "employee market" again as a result of demographic changes in the U.S. population, such as the increasing number of retirees, the smaller generation of new workers, the increasing number of new workers who do not want traditional job, etc.

#### **DISRUPTION TREND #3**

Candidates are more savvy shoppers. They have access to unprecedented amounts of information for researching career opportunities. So, businesses with any appearance of unattractiveness will find it difficult to attract discriminating candidates and high performers.

## Therefore, because of these macro changes in the talent pool...

Businesses will need to make transformational improvements to their culture in order to become more attractive to talent so they can effectively ENGAGE the best candidates, ATTRACT the best new team members and RETAIN the best performers.

## It will no longer be good enough for companies to just locate talent...

#### ENGAGE the best candidates means,

- Looking appealing to a candidate
- Addressing negative comments about your company from former employees published on the Internet
- Developing your unique Employer Brand to create differentiation
- Treating all candidates well like investors during the interview phase
- Communicating with them consistently, instead of being the industry standard resume "black hole"
- And a lot more!

#### ATTRACT the best new team members means,

- Not using traditional interrogation style interviewing techniques; you wouldn't interview in investor this way
- Not hiring as cheaply as possible, which creates a win for the company and a loss for the new employee
- Offering the right set of total rewards, perks and opportunities for your target employee demographic
- Offering wages that are competitive with market or better
- And a lot more!





## Improving Recruiting ROI A Totally Unique Recruiting Solution for a Competitive Edge

The following chart provides a view of our totally unique talent acquisition solution and specifically, how we navigate around recruiting performance challenges to achieve significantly better results compared to both traditional internal recruiting teams and third party staffing and recruiting firms. Our approach is a synthesis of Recruiting, Organizational Design, Marketing and Business Development best practices which when integrated, create something totally unique. We intentionally offer a robust set services to significantly differentiate ourselves from the typical staffing agency, but more importantly, to deliver more significant and strategic value to our clients. We strive to accelerate our clients' success as a business partner– not a vendor.

Recruiting Risks	The Argus Solution Addresses Risks AND Creates Competitive Edge		
Position poorly defined, e.g. duties, responsibilities, capabilities, goals, etc.	<ul> <li>Review job description</li> <li>Conduct goals and objectives discussion</li> <li>Draft and recommend requirement changes to job description content</li> </ul>		
Performance factors (required capabilities and level of competency) for internal positions are not identified	<ul> <li>Conduct intake discussion</li> <li>Document additional position requirements from intake conversation</li> <li>Identify additional essential capabilities (performance factors)</li> <li>Identify additional essential competencies (levels of performance)</li> <li>Conduct performance discussion</li> </ul>		
Employer brand needs to be more "attractive" to the best candidates	<ul> <li>Review job description content, format, branding, etc.</li> <li>Draft and recommend branding changes to improve job description format</li> <li>Request and review additional company information from client</li> <li>Review additional company information (benefits, market position, etc.)</li> <li>Re-characterize how Total Rewards are presented (candidate-facing)</li> <li>Identify enhancements to client website to support candidate recruiting</li> <li>Identify enhancements to third party web content to support recruiting</li> </ul>		
Candidate sourcing is transactional to "fill the role" and not strategic to improve organizational capability	<ul> <li>Initiate market salary analysis</li> <li>Complete employer position competitive analysis</li> <li>Offer recommendations to enhance employer competitive position</li> <li>Draft and submit basic salary analysis findings summary</li> <li>Identify enhanced candidate marketing messages, employer brand, etc.</li> <li>Develop enhanced candidate messaging assets</li> <li>Develop reference content for candidates about client</li> </ul>		
High performers are traditionally not identified and therefore never hired by existing recruiting methods and techniques	<ul> <li>Identify target candidates based on capabilities, not duties</li> <li>Initiate contact with target candidates using WIIFM messaging</li> <li>Initiate screening of target candidates with focus on passion for the work</li> <li>Identify and present top candidates – more than one to offer options</li> <li>Counsel candidates on career pathing, goals, objectives and suitability</li> </ul>		
Finally, most recruiting efforts are wasting resources by focusing on achieving ONE goal – hiring a candidate – rather than delivering enterprise-wide value	We deliver recruiting results which create much more enterprise value than just decreasing "time-to-fill" and "cost-to-fill." We show clients how to get more ROI from their recruiting investment, such as sales leads, affiliate partners, market evangelists, 1099 contractors, referrals, etc., etc., etc. And we're good at it.		





## Improving Corporate Recruiting ROI Recruiting & Talent Acquisition Services Comparison

The following chart provides a comparison of our talent acquisition solution compared to recruiting agencies and RPO service providers. Argus intentionally offers a more robust set of organizational design services to significantly differentiate ourselves from the typical recruiting agency, but more importantly, to deliver more significant and strategic value to clients.

#### Job Order Intake

Service Description	Argus Talent	Agencies
1. Review job description	Included	Included
2. Conduct intake discussion	Included	Included
3. Review job description content, format, branding, etc.	Included	
4. Identify additional essential capabilities (performance factors)	Included	Sometimes
5. Identify additional essential competencies (levels of performance)	Included	Sometimes
6. Conduct performance discussion	Included	
7. Conduct goals and objectives discussion	Included	
8. Initiate market salary analysis	Included	
9. Draft and submit basic salary analysis findings summary	Included	
10. Draft and recommend requirement changes to job description content	Included	
11. Draft and recommend branding changes job description format	Included	
12. Document additional position requirements from intake conversation	Included	
13. Request additional company information from client	Included	
14. Review additional company information (benefits, market position, etc.)	Included	
15. Identify enhanced candidate marketing messages, employer brand, etc.	Included	
16. Develop enhanced candidate messaging assets	Included	
17. Develop reference content for candidates about client	Included	
18. Re-characterize how Total Rewards are presented (candidate-facing)	Included	
19. Identify enhancements to client website to support candidate recruiting	Included	
20. Identify enhancements to third party web content to support recruiting	Included	

#### Sourcing & Recruiting

Service Description	Argus Talent	Agencies
21. Identify target candidates	Included	Included
22. Initiate contact with target candidates	Included	Included
23. Initiate screening of target candidates	Included	Included
24. Identify and present top candidates	Included	Included
25. Counsel candidates on career pathing, goals, objectives and suitability	Included	Sometimes

#### **Employer Competitive Positioning**

Service Description	Argus Talent	Agencies
26. Complete employer position competitive analysis	Available	
27. Offer recommendations to enhance employer competitive position	Available	





Argus Talent Solutions for a Competitive Edge

## **Talent Acquisition Services & Capabilities**

### **Services We Offer**

Long-Term, Contract & Project Staffing Services Long-Term or Project-Related Assignments, International, Professional and Technical Sector Long-Term Staffing

#### **Temp-to-Perm Staffing Services**

Temporary, Project-Based Assignments with Potential for Full-Time Permanent Placement

#### **Recruitment Process Outsourcing (RPO)**

Discrete Sourcing, C-Level and Executive Placement, Unique Requirements

#### **Permanent Placement & Retained Search**

Discrete Sourcing, C-Level and Executive Placement, Unique Requirements

## THE ARGUS DIFFERENCE

Argus' proprietary approach to talent acquisition addresses the critical success factors that prevent most organizations from ever identifying and attracting high performers, such as,

- □ The position is poorly defined
- D Performance factors are not identified
- □ Employer brand is not "attractive" to the target
- □ Candidate sourcing is a transactional activity
- □ HR doesn't strategically improve capability
- □ High performers, not identified, are not in the pool
- □ The focus is only on hiring the candidate
- □ No focus on delivering enterprise-wide value

### **Industry Sectors We Service**

Argus is capable of providing full staffing and recruiting support in in many disciplines, including:

#### Federal and Cleared Work Requirements

Cyber Security • Data Privacy • Audits and Compliance • Project Management

#### Industrial

Skilled Labor • Assemblers • Tradesmen • Light Industrial • Facilities Maintenance

#### Information Security

Cyber Security • Data Privacy • Audits and Compliance • Infrastructure Security

#### Life & Health Sciences

Clinical Professionals • Life Sciences Engineers • Healthcare Tech • Informatics

#### Management

Mid- to Executive-level Managers • Operations Vice President Level • C-Level

#### **Office and Clerical**

General Office • Receptionists • Administrative and Executive Assistants • Document Management

#### **Operational Excellence**

Operations Management • Process Reengineering • Lean Six Sigma Projects and Program Deployment

#### Professional

Accounting • Business Intelligence • Bookkeeping • Legal • Advertising and Marketing

#### Technical

Project Management • Database Administration • Software Development & Testing • Systems Integration • Telecom & Mobility Support • Network Support • Helpdesk • eCommerce





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